

224267

2004-59-C

# SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

## SOUTH CAROLINA OPERATIONS

Quarter: Jan. 1, 2010 - Mar. 31, 2010Year: 2010Nexus Communications, Inc.

(Company Name)

Steven Fenker, President

(Signature &amp; Title)

3629 Cleveland Avenue, Suite C

(Street/P.O. Box #)

Columbus, OH 43224

(City, State, Zip Code)

	<u>January 2010</u>	<u>February 2010</u>	<u>March 2010</u>
Number of Customer Access Lines	<u>320</u>	<u>303</u>	<u>269</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: \_\_\_\_\_

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 2010  
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